

ACMIS User Issues

KNOWN ACMIS ISSUES	STATUS	RESOLUTION	OPEN	CLOSE
ACMIS system hanging up	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/08	9/29/08
Unable to register as a new user in ACMIS	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/08	9/29/08
Unable to access “Federal Certification Qualification”	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/08	9/29/08
Difficulty in adding training record to ACMIS due to system time outs	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/08	9/29/08
ACMIS Reporting Tool <ul style="list-style-type: none"> • Canned report setup • Verify job series in reports • Validity of data in ACMIS (i.e. separated, and retired users) • Filter duplicate entries when requesting a report 	Resolved Resolved Resolved Addressed	The ACMIS Reporting Tool allows report setup Reference Informatica User Guide Agency ACM’s should keep HR informed so OPM data is accurate Reference Informatica User Guide for ad hoc reporting.	8/21/08	8/21/08
ACMIS registration of Foreign National employees	Resolved	Agency ACM must enter a 9 digit number into ACMIS where an SSN is required	9/15/08	9/29/08
Request for ACM attendees to review draft of ACMIS User Training Guide for accuracy	Completed	A Draft of the ACMIS User Guide was forwarded with a requested return date of Sep 15, 2008. The ACMIS User Guide has been subsequently updated and published.	8/21/08	9/15/08